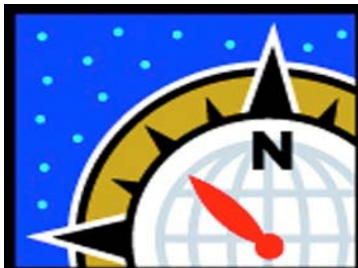


WNY Medicaid Service Coordination Institute



A resource for Medicaid Service Coordinators (MSC) and MSC Supervisors

The WNY Medicaid Service Coordination Institute provides competency-based trainings to Medicaid Service Coordinators (MSC) and MSC Supervisors in the WNY DDSO service area. These trainings are designed to enhance the skills of an MSC or MSC Supervisor through interactive sessions and hands-on workshops. These trainings provide the tools necessary for MSCs to become **awesome and effective** service coordinators to the individuals and families they assist.



MSC Topics

- Working with Individuals and Families
- Tricks of the Trade
- Enabling vs. Empowering
- Technical Skills
- Working with People, Time and Ourselves-
How to be more effective Service
Coordinator
- Working the System
- An Overview of Special Education

MSC Supervisor Topics

- Working with Individuals and Families
- Overview of Supervision
- The Right Supervision for the Right Person
at the Right Time
- Employee Performance
- Tricks of the Trade
- Audit Ready

See the complete 2010 Training schedule on back*

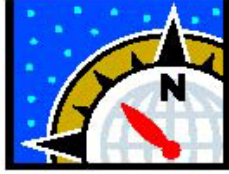
* Participants must have completed the core prior to attending these sessions

To register for any of the institute series or if you have questions:

Call (716) 332-4170 or

Visit : www.parentnetworkwny.org/Home/Programs/MSC

A collaboration between: *Community Services for the Developmentally Disabled (CSDD),
The Parent Network of WNY and People, Inc.*



*WNY Medicaid Service Coordination
Institute presents...*

2010 Training Schedule*

* Participants must have completed the core prior to attending these sessions

MSC:

Choose the **one** series that meets your needs. You must attend ALL 3 dates.

	Dates	Time	Location
<u>MSC</u> Series 1	February 09, 2010 February 10, 2010 February 11, 2010	9:00 a.m.– 4:00 p.m.	WNY DDSO Building 16, Classroom 2 1200 East & West Roads West Seneca, NY 14224
<u>MSC</u> Series 2	May 12, 2010 May 19, 2010 May 26, 2010	9:00 a.m.– 4:00 p.m.	North town Location TBD
<u>MSC</u> Series 3	September 28, 2010 September 29, 2010 September 30, 2010	9:00 a.m.– 4:00 p.m.	Erie 1 BOCES Education Campus 355 Harlem Rd. West Seneca, NY14224
<u>MSC</u> Series 4	November 03, 2010 November 10, 2010 November 17, 2010	9:00 a.m.– 4:00 p.m.	Parent Network 1000 Main Street Buffalo, NY 14202

MSC Supervisors

	Dates	Time	Location
<u>MSC</u> <u>Supervisors</u>	October 13, 2010 October 20, 2010 October 27, 2010	9:00 a.m.– 4:00 p.m.	Parent Network of WNY 1000 Main Street Buffalo, NY 14202

***** **For Everyone** *****

	Date	Time	Location
“The Same Page” Conference	July 28, 2010	9:00 a.m. – 3:00 p.m.	TBD
MSC Institute Reunion	December 1, 2010	9:00 a.m.– 3:00 p.m.	Parent Network of WNY 1000 Main Street Buffalo, NY 14202

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